

The City of



January 30, 2013

Louis Meyer, P.E.
President
SGM, Inc.
118 West Sixth Street, Suite 200
Glenwood Springs, CO. 81601

Re: Professional Work – Shannon Ullmann, P.E.

Dear Louis:

I would like to take this moment to convey the positive experiences that I and my staff had collaborating with the SGM team on water conservation planning/implementation and renovation/improvements for the Beaver Creek Water Treatment Facilities for the City of Rifle during my 5 year tenure as the Director of Utilities for the City of Rifle. Key to the success of this effort was the team's ability to:

- Recognize the unique drivers and key factors for successful municipal water conservation in Rifle and on the Western Slope, in general. Early identification by SGM of these unique and critical elements led to a customized plan for our system. This not only made gaining City Council approval effortless, but actually piqued their interest as well.
- Deliver a winning combination of water and public policy expertise. Shannon Ullmann's assistance in developing the plan was invaluable to the project's success as she was able to couple engineering expertise with her listening and communication skills. Shannon was able to gather the necessary technical information and communicate back this information in a non-technical way during the formation of the Water Services Advisory Board and subsequent monthly meetings with this Board.
- Weave together system-specific project goals, priorities, and data into Colorado Water Conservation Board (CWCB) recommended water conservation planning framework to quickly win the first CWCB approved water conservation plan for a Western Slope water provider. Plan approval was received in the summer of 2008.
- Effectively collaborate with City staff to develop engineering plans and specifications for the raw water head-gate improvements and on-site chlorine production facilities for the Beaver Creek Water Treatment Facility.

Sincerely,

A handwritten signature in blue ink, appearing to read "Charles G. Stevens", with a long horizontal flourish extending to the right.

Charles G. Stevens
Director of Utilities
City of Liberty
101 Kansas Street
Liberty, MO. 64069